



**NEWSFLASH**

22 MAY 2024

# PHASING OUT OF POSTED MUNICIPAL STATEMENTS

eThekweni Municipality is in the process of migrating the sending of customer municipal bills from postal delivery to email delivery.

This is part of Revenue Management Unit's modernisation programme as well as their ongoing efforts to implement cost containment measures.

To implement this process efficiently, you are requested to register on the e-Services portal. This is a useful and

convenient space in which to view your bill, transact and fill in your meter readings.

You may also send an email to [revlinerresponse@durban.gov.za](mailto:revlinerresponse@durban.gov.za). Make sure you include your eThekweni account number and contact details.

Click here to access the e-Services portal: <https://eservices.durban.gov.za/v2/>

For more information, send an email to [revlinerresponse@durban.gov.za](mailto:revlinerresponse@durban.gov.za).

**E-Services**

A quicker, more convenient way to transact.

Are you registered on e-Services, the City's online digital platform? Here's why you should take advantage of this simple, effective solution to billing.

**YOU CAN:**

- update your account information,
- capture meter readings,
- view your utility bills
- pay your municipal accounts through Masterpass / QR Code or direct debit order.

It's so simple!

All you have to do is register on e-Services <https://eservices.durban.gov.za/v2/> and follow the easy steps.

